

# Portsmouth SENDIASS

## Service Information and Policies

Information Summary Sheet

### Service Information

Portsmouth SENDIASS is funded by Portsmouth City Council and is run by [Barnardo's](#)



As an organisation we have:

- clear management structures
- regular monitoring and review of the service
- regular supervision with all staff and volunteers
- robust policies

### Service Policies and How to Give Us Feedback

**Policies:** We have a range of core policies that explain how we run the SENDIASS service. These policies will soon be available on our website. If you would like a copy of any of these policies, please ask your Advisor:

- [Privacy Notice](#)
- Impartiality Statement
- Confidentiality Statement
- Equality and Diversity Statement
- Complaints Policy

**Feedback:** If you would like to give feedback on your experience of Portsmouth SENDIASS, please contact us at [portsmouthSENDIASS@barnardos.org.uk](mailto:portsmouthSENDIASS@barnardos.org.uk) addressing your email to the Service Manager or complete our online feedback form: [Tell Us What You Think](#)

You can also provide feedback by following our Complaints Procedure. We appreciate all feedback received.